

SENATE JOINT RESOLUTION 879

By McLeary

A RESOLUTION to honor and recognize the Maytag Dishwashing Products Plant in Jackson, Tennessee, upon receiving the prestigious 2004 Shingo Prize for Excellence in Manufacturing.

WHEREAS, business and industry form the very foundation of Tennessee's varied and vibrant economy, providing thousands of jobs for Tennesseans, maintaining the highest standards of customer service and product quality, and contributing generously to the civic and charitable organizations in their respective communities; and

WHEREAS, the Maytag Corporation Dishwashing Products Plant in Jackson, Tennessee, represents the very epitome of prosperity, expertise, and vision in industry and is a positive force in the Jackson community, both economically and socially; and

WHEREAS, this plant has recently received national acclaim as one of the twelve recipients of the distinguished 2004 Shingo Prize for Excellence in Manufacturing; and

WHEREAS, dubbed the "Nobel Prize of Manufacturing" by *Business Week* magazine, the Shingo Prize is the only industrial excellence award in the world that focuses on Lean Manufacturing; and

WHEREAS, in 1999, the Maytag Plant in Jackson began using an innovative LeanSigma® philosophy, which combines Lean Manufacturing, an approach to produce the maximum sellable products at the lowest operations cost while optimizing inventory levels, and Six Sigma, a model that employs a data driven approach to eliminate defects in any process in order to produce the highest quality products; and

WHEREAS, since the implementation of this groundbreaking philosophy, the Jackson plant has seen significant improvements in safety, quality, cost, and delivery measures; these four areas represent the standard performance measures that all Maytag plants monitor; and

WHEREAS, Terry Spalding, the Director of Manufacturing at the Maytag Jackson Dishwashing Products Plant (JDP), credits his associates and employees with achieving these remarkable results; and

WHEREAS, Mr. Spalding noted that "[the JDP] team culture encourages empowerment at all levels in the decision making process. Maytag Jackson team members are totally committed to the never ending quest for continuous improvement"; and

WHEREAS, some of the notable improvements at JDP include increased flexibility in the assembly of 100 production models, reduction of the OSHA recorded injury rate by 65 percent, improved attendance to an impressive 99.1 percent, reduction of scrap and rework costs by 64 percent, improvement of the first pass quality yield to 99.15 percent, and the generation of several million dollars in cost reductions; and

WHEREAS, the first appliance manufacturer to receive the prestigious Shingo Award, the Maytag Jackson Plant has been a model of excellence and service in the manufacturing industry and in the Jackson community for years; and

WHEREAS, Maytag Jackson Dishwashing Products Plant has set the standard for excellence in appliance manufacturing, and its business acumen deserves special recognition; and

WHEREAS, the management and employees of Maytag JDP should be honored for their hard work and dedication as they celebrate their receipt of this most prestigious honor; now, therefore,

BE IT RESOLVED BY THE SENATE OF THE ONE HUNDRED THIRD GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE HOUSE OF REPRESENTATIVES CONCURRING, that we honor and congratulate the employees and management of Maytag Jackson Dishwashing Products Plant upon their much deserved receipt of the 2004 Shingo Prize for Excellence in Manufacturing, salute their ongoing commitment to manufacturing the highest quality products, and thank them for their many contributions to the greater Jackson community.

BE IT FURTHER RESOLVED, that an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.

